

Final Source Questionnaire

2024 Digital Societies I

Drafting group

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Please note that the following substantial ISSP questions are always asked together with a set of background questions collecting mainly demographic information. Since countries are allowed to ask these questions slightly country-specifically and then harmonize the data to reach the pre-defined measurement goal, there is no universal background questionnaire. A questionnaire version some countries use is available on the GESIS ISSP webpages at: <https://www.gesis.org/en/issp/home/issp-background-variables>.

It is accompanied by a document called the ISSP “BV Guidelines”, which provides detailed information on the measurement goals and coding instructions. Corresponding guidelines for the ISSP questionnaire at hand: ISSP Demographic Methods Group (2023). ISSP Background Variables Guidelines for ISSP 2024. Cologne: GESIS.

Notes to ISSP members

1. All the questions of this document must be asked in the order presented here. If members have to change the question order, this should be clearly documented in the national Technical Report.
2. The questionnaire is designed for self-completion administration. Some of the wording will need to be altered for interviewer administered interviewing. If you choose an interviewer-administered survey mode please consider that questions included in a series of questions such as in Q2 should be asked one after the other. Please also consider adapting questions when read out by the interviewer, e.g., change "I" or "my" to "you" or "your".
3. Where [COUNTRY] appears in the question text, members should insert the name of their country.
4. <DN> = design note; Notes to designers that clarify if the question should be asked to “all respondents” or “Internet-users only” or “non-Internet-users only” and thus includes information on filter questions. Design notes are located above the respective question.
5. <...> = sources of questions and items; Information about repeated ISSP questions/items from earlier modules is given above the respective question. It includes the year and specific variable abbreviation of the survey.
6. <TN> = translation note; Notes on question wording should help the understanding and the translation of the question; thus, a translation of the note itself is not intended. Translation notes are below the respective question.
7. The questionnaire essentially consists of three parts with Q1 as the initial and central filter question, dividing respondents into Internet-users and non-Internet-users.
 - (1) The first part contains questions for respondents who do not use the Internet (Q2 to Q5),
 - (2) the second part is for respondents who do use the Internet (Q6 to Q16), and
 - (3) the third part contains questions aimed at both groups (Internet-users and non-Internet-users; Q17 to Q36).
8. If you decide to ask the optional questions (Q36c, Q36d, Q36e) please ask them to all respondents (Internet-users and non-Internet-users).
9. All the required background variables described in the [ISSP BV guidelines](#) must be included in your fielding. The questions do not need to be asked in a specific order but must cover the information required to address the standard background variables.

Q1 is the central filter question and divides respondents into Internet-users and non-Internet-users.

Internet Use

The following questions are about your Internet use. This includes activities such as communicating, buying things, searching for information, entertainment which you do through devices like computers, tablets, smartphones, mobile phones or other devices connected in some way to the Internet.

<DN> Basis: all respondents

<DN> If Q1 = missing (-9) respondents should answer the Internet-user questions and go to question Q6.

Q1. During the last 12 months, how often, if at all, did you typically use the Internet on any device whether for work or personal use? If you are uncertain about your usage, please select the answer that comes closest to your use.

PLEASE TICK **ONE** BOX ONLY.

- | | | |
|-----------------------|----------------------------|-----------------|
| Almost all the time | <input type="checkbox"/> 1 | Please go to Q6 |
| Several times a day | <input type="checkbox"/> 2 | Please go to Q6 |
| Once a day | <input type="checkbox"/> 3 | Please go to Q6 |
| Several times a week | <input type="checkbox"/> 4 | Please go to Q6 |
| Several times a month | <input type="checkbox"/> 5 | Please go to Q6 |
| Less often | <input type="checkbox"/> 6 | Please go to Q6 |
| Never | <input type="checkbox"/> 7 | Please go to Q2 |

IF YOU DID NOT USE THE INTERNET IN THE LAST 12 MONTHS, PLEASE ANSWER QUESTIONS Q2-Q5, ELSE PLEASE GO TO Q6.

Reasons for non-Internet Use

<DN> Basis: NON-INTERNET USERS only; FILTER: Q1=7

Q2. Which of the following are reasons you have not used the Internet in the last 12 months?
PLEASE TICK **ONE** BOX ON EACH LINE.

	Yes	No	Can't choose
a. The Internet is not available to me.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8
b. The Internet connection is poor.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8
c. The Internet is too expensive.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8
d. I worry about Internet security and privacy.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8
e. The Internet is not important or useful for me.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8
f. The Internet is not for people of my age.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8
g. The Internet is difficult for me to use.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8
h. I do not want to use the Internet.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8
i. I have difficulty reading or writing.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8
j. I am too busy to use the Internet.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8
k. The authorities restrict access to the Internet in [COUNTRY].	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8
l. Other reasons	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> -8

Proxy Internet Access

<DN> NON-INTERNET USERS only; FILTER: Q1=7

Q3. In the last 12 months how often, if at all, did you ask someone to do something for you on the Internet on your behalf, such as sending an email, getting information or shopping online?

PLEASE TICK **ONE** BOX ONLY.

- Not at all 1
Once or twice 2
More often 3
Can't choose -8

<DN> NON-INTERNET USERS only; FILTER: Q1=7

Q4. If you needed to do something on the Internet in the near future, how likely is it that someone will do it for you?

PLEASE TICK **ONE** BOX ONLY.

- Very likely 1
- Rather likely 2
- Rather unlikely 3
- Very unlikely 4
- Can't choose -8

Likelihood of Future Internet-Use

<DN> NON-INTERNET USERS only; FILTER: Q1=7

Q5. How likely is it that you will personally use the Internet in the next 12 months?

PLEASE TICK **ONE** BOX ONLY.

- Very likely 1
- Rather likely 2
- Rather unlikely 3
- Very unlikely 4
- Can't choose -8

IF YOU DID NOT USE THE INTERNET IN THE LAST 12 MONTHS, PLEASE GO TO QUESTION Q17.

IF YOU DID USE THE INTERNET IN THE LAST 12 MONTHS, PLEASE CONTINUE WITH QUESTION Q6.

First and Second Level Digital Divide (Location Centred)

<DN> Basis: INTERNET USERS only; FILTER: Q1=1, 2, 3, 4, 5, 6 or Q1 = missing (-9)

Q6. How often, if at all, do you typically use the Internet on any device at the following locations for any reason?

PLEASE TICK **ONE** BOX ON EACH LINE.

	Almost always	Often	Sometimes	Hardly ever	Never	No access	Can't Choose
a. At home	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 9	<input type="checkbox"/> -8
b. At your work-place/ at school/ at university	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 9	<input type="checkbox"/> -8
c. In public places	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 9	<input type="checkbox"/> -8

Proxy Internet Use

<DN> Basis: INTERNET USERS only; FILTER: Q1=1, 2, 3, 4, 5, 6 or Q1= missing (-9)

Q7. In the last 12 months, how often, if at all, were you asked by someone to do something on their behalf on the Internet, such as sending an email, getting information or shopping online? Exclude work related tasks.

PLEASE TICK **ONE** BOX ONLY.

- Not at all 1
- Once or twice 2
- More often 3
- Can't choose -8

Digital Disconnect

<DN> Basis: INTERNET USERS only; FILTER: Q1=1, 2, 3, 4, 5, 6 or Q1 = missing (-9)

Q8. In the last 12 months, how often, if at all, did you deliberately reduce the time you spent on the Internet?

PLEASE TICK **ONE** BOX ONLY.

- | | | | |
|-------------------------------|--------------------------|----|------------------|
| Every day or almost every day | <input type="checkbox"/> | 1 | Please answer Q9 |
| Several times a week | <input type="checkbox"/> | 2 | Please answer Q9 |
| Several times a month | <input type="checkbox"/> | 3 | Please answer Q9 |
| Several times a year | <input type="checkbox"/> | 4 | Please answer Q9 |
| Less often | <input type="checkbox"/> | 5 | Please answer Q9 |
| Never | <input type="checkbox"/> | 6 | Please go to Q10 |
| Can't choose | <input type="checkbox"/> | -8 | Please go to Q10 |

<DN> DIGITAL DISCONNECT only; FILTER: Q8=1, 2, 3, 4, 5

Q9. What is the main reason why you deliberately reduced the time you spent on the Internet?

PLEASE TICK **ONE** BOX ONLY.

- | | | |
|--|--------------------------|----|
| I had concerns about data security or privacy issues. | <input type="checkbox"/> | 1 |
| I felt it negatively impacted my physical or mental wellbeing. | <input type="checkbox"/> | 2 |
| I felt overwhelmed by the amount of information. | <input type="checkbox"/> | 3 |
| I was asked to spend more time in person with family or friends. | <input type="checkbox"/> | 4 |
| I wanted more time for offline activities. | <input type="checkbox"/> | 5 |
| I couldn't afford to use the Internet. | <input type="checkbox"/> | 6 |
| Other reasons | <input type="checkbox"/> | 7 |
| Can't choose | <input type="checkbox"/> | -8 |

Digital Skills

<DN> Basis: INTERNET USERS only; FILTER: Q1=1, 2, 3, 4, 5, 6 or Q1 = missing (-9)

Q10. How would you rate your ability to do the following?

PLEASE TICK **ONE** BOX ON EACH LINE.

	Very good	Good	Neither good nor bad	Bad	Very bad	Can't choose
a. Using the Internet	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
b. Doing online searches	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
c. Knowing which information should not be shared online	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
d. Learning how to use new software or apps	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8

Online Activities

<DN> Basis: INTERNET USERS only; FILTER: Q1=1, 2, 3, 4, 5, 6 or Q1 = missing (-9)

Q11. How often, if at all, do you use the Internet for the following purposes?

PLEASE TICK **ONE** BOX ON EACH LINE.

	Very often	Often	Sometimes	Hardly ever	Never	Can't choose
a. Communicating (for example writing, talking, video calling)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
b. Sharing or posting photos or videos	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
c. Searching for information	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
d. Playing video games	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
e. Downloading or listening to music or watching videos and movies	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
f. Shopping, paying bills and other financial transactions	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8

Online Social Contacts

<DN> Basis: INTERNET USERS only; FILTER: Q1=1, 2, 3, 4, 5, 6 or Q1 = missing (-9)

Q12. How much do you agree or disagree with the following statements?

PLEASE TICK **ONE** BOX ON EACH LINE.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Can't choose
a. I feel more comfortable meeting with people online than in person.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
b. Without the Internet I would feel lonely.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8

Information Validation

<DN> Basis: INTERNET USERS only; FILTER: Q1=1, 2, 3, 4, 5, 6 or Q1 = missing (-9)

Q13. When looking for news or information about political matters online, how often, if at all, do you:

PLEASE TICK **ONE** BOX ON EACH LINE.

	Very often	Often	Some- times	Rarely	Never	Can't choose
a. Read, watch or listen to something online you disagree with	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
b. Check a news source that's different from what you normally read, watch or listen to online	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
c. Try to confirm information you find by searching online for another source	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8

Online Social Trust

<DN> Basis: INTERNET USERS only; FILTER: Q1=1, 2, 3, 4, 5, 6 or Q1 = missing (-9)

Q14. On a scale of 0 to 10, how much do you trust people you are communicating with on the Internet but have never met in person? 0 means you do not trust them at all, and 10 means you trust them completely.

PLEASE TICK **ONE** BOX ONLY.

No trust at all											Complete trust	Can't choose
<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10	<input type="checkbox"/> -8	

Online Polarization

<DN> Basis: INTERNET USERS only; FILTER: Q1=1, 2, 3, 4, 5, 6 or Q1 = missing (-9)

Q15. In the last 12 months, if at all, has your online contact with the following people increased, decreased or remained the same?

PLEASE TICK **ONE** BOX ON EACH LINE.

	Greatly decreased	Somewhat decreased	Remained the same	Somewhat increased	Greatly increased	Can't choose
a. People who share your political views	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
b. People with different political views from your own	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8

Political Views Expression Online

<DN> Basis: INTERNET USERS only; FILTER: Q1=1, 2, 3, 4, 5, 6 or Q1 = missing (-9)

Q16. How often, if at all, did you express, support or oppose political views on the Internet or social media in the last 12 months?

PLEASE TICK **ONE** BOX ONLY.

Every day or almost every day	<input type="checkbox"/> 1
Several times a week	<input type="checkbox"/> 2
Several times a month	<input type="checkbox"/> 3
Several times a year	<input type="checkbox"/> 4
Less often	<input type="checkbox"/> 5
Never	<input type="checkbox"/> 6
Can't choose	<input type="checkbox"/> -8

ALL RESPONDENTS (INTERNET-USERS AND NON-INTERNET-USERS) SHOULD BE ASKED Q17 to Q36b.

Technological Optimism

<DN> Basis: all respondents

Q17. Here are some statements about technology. Technology includes all kinds of machinery, equipment, digital devices, and software. How much do you agree or disagree with each of these statements?

PLEASE TICK **ONE** BOX ON EACH LINE.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Can't choose
a. Technology makes our lives easier.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
b. Overall, technology does more harm than good.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
c. Technology provides more opportunities for the next generation.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8

<TN> The use of technologies (plural) is appropriate in the introductory sentence and the questions.

Online Scamming and Harassment

<DN> Basis: all respondents

Q18. Some people receive emails or text messages from scammers from time to time, some of them also become victims. Apart from only receiving such messages, have you or someone you know personally ever been a victim of an online scam, identity theft or hacking attack?

PLEASE TICK **ONE** BOX ONLY.

- Yes, me myself 1
- Yes, someone I know personally 2
- Yes, me and someone else I know personally 3
- No 4
- Can't choose -8

<DN> Basis: all respondents

Q19. Some people report experiences of harassment on the Internet. Have you or someone you know personally ever experienced online harassment or online hate speech?

PLEASE TICK **ONE** BOX ONLY.

- | | | |
|--|--------------------------|----|
| Yes, me myself | <input type="checkbox"/> | 1 |
| Yes, someone I know personally | <input type="checkbox"/> | 2 |
| Yes, me and someone else I know personally | <input type="checkbox"/> | 3 |
| No | <input type="checkbox"/> | 4 |
| Can't choose | <input type="checkbox"/> | -8 |
-

<TN> Harassment on the Internet includes a wide range of offensive behaviours that are threatening or disturbing to the victim and is not limited to sexual harassment.

Political News Media Consumption

<DN> Basis: all respondents

Q20. Where do you get most of your news about political matters? Please select the most important source.

PLEASE TICK **ONE** BOX ONLY.

-
- | | | |
|---|--------------------------|----|
| Online social media (for example WhatsApp, Facebook, Tiktok, Instagram, Youtube, Twitter, Telegram ^a) | <input type="checkbox"/> | 1 |
| Television (including TV apps or access via Internet) | <input type="checkbox"/> | 2 |
| Newspapers (in print or access via Internet) | <input type="checkbox"/> | 3 |
| Radio and podcasts (including Internet radio or access via Internet) | <input type="checkbox"/> | 4 |
| Websites (including exclusively online news sites, news aggregators, portals, or search engines) | <input type="checkbox"/> | 5 |
| Other | <input type="checkbox"/> | 6 |
| Can't choose | <input type="checkbox"/> | -8 |
-

^a <TN> Please give three to five typical examples relevant for your country in parentheses.

Perceived Media Reliability

<DN> Basis: all respondents

Q21. In general, how reliable would you rate the news on political matters found in the following sources?

PLEASE TICK **ONE** BOX ON EACH LINE.

	Very unreliable	Somewhat unreliable	Somewhat reliable	Very reliable	Can't choose
a. Online social media (for example WhatsApp, Facebook, Tiktok, Instagram, Youtube, Twitter, Telegram ^a)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8
b. Television (including TV apps or access via Internet)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8
c. Newspapers (in print or access via Internet)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8
d. Radio and podcasts (including Internet radio or access via Internet)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8
e. Websites (including exclusively online news sites, news aggregators, portals, or search engines)	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8

^a <TN> Please give three to five typical examples relevant for your country in parentheses.

Political Interest

<ISSP 2016: question corresponds to Q15>

<DN> Basis: all respondents

Q22. How interested would you say you personally are in politics?

PLEASE TICK **ONE** BOX ONLY.

- Very interested 1
- Fairly interested 2
- Somewhat interested 3
- Not very interested 4
- Not at all interested 5
- Can't choose -8

Online and Offline Political Participation

<DN> Basis: all respondents

Q23. Here are some different forms of political and social action that people can take. Please indicate, for each one, whether you have done any of these things in the last 12 months offline only, online only, or both offline and online.

PLEASE TICK **ONE** BOX ON EACH LINE.

	Only offline	Only online	Both, offline and online	Neither offline nor online	Can't choose
a. Signed a petition	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8
b. Took part in a demonstration or political protest	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8
c. Contacted, or attempted to contact, a politician to express your views	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8
d. Organised or helped to organise a demonstration or political protest	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8
e. Belonged to or joined a group that is involved in social issues or working to advance a cause	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8

Left-Right Self-Placement

<ISSP 2023: Question corresponds to Q23>

<DN> Basis: all respondents

Q24. In politics people sometimes talk of left and right. Where would you place yourself on a scale from 0 to 10 where 0 means the left and 10 means the right?

PLEASE TICK **ONE** BOX ONLY.

Left Right Can't choose

0 1 2 3 4 5 6 7 8 9 10 -8

Social Trust

<ISSP 2020: Question stem only corresponds to Q4>

<DN> Basis: all respondents

Q25. Generally speaking, would you say that most people can be trusted or that you can't be too careful in dealing with people? Please tick ONE box to show what you think, where 0 means you can't be too careful, and 10 means most people can be trusted.

PLEASE TICK **ONE** BOX ONLY.

You can't be too careful											Most people can be trusted	Can't choose
<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10		<input type="checkbox"/> -8

Institutional Trust

<ISSP 2020: a corresponds to 5d>

<DN> Basis: all respondents

Q26. On a scale of 0 to 10, how much do you personally trust each of the following institutions? 0 means you do not trust an institution at all, and 10 means you trust it completely.

a. The [COUNTRY NATIONALITY PARLIAMENT]

PLEASE TICK **ONE** BOX ONLY

No trust at all											Complete trust	Can't choose
<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10		<input type="checkbox"/> -8

<ISSP 2017: b is similar to Q12a>

b. [COUNTRY]'s courts

PLEASE TICK **ONE** BOX ONLY

No trust at all											Complete trust	Can't choose
<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10		<input type="checkbox"/> -8

Data Security Responsibility

<DN> Basis: all respondents

Q27. Who should be mostly responsible for protecting personal information when using the Internet?

PLEASE TICK **ONE** BOX ONLY.

- Online companies - as they need to ensure they process personal information safely 1
- People – as they need to take care of their personal information 2
- Public authorities - as they need to ensure that personal information is protected 3
- Can't choose -8

<TN> “Online companies” are companies that (also) offer their products and services on the Internet, irrespective of whether they are also active in stationary retailing.

<TN> “Public authorities” might be translated with “government”.

Government Surveillance

<ISSP 2016: a corresponds to Q11a, b is similar to Q11b>

<DN> Basis: all respondents

Q28. Do you think that the [COUNTRY’S] government should or should not have the right to do the following?

PLEASE TICK **ONE** BOX ON EACH LINE.

	Definitely should have right	Probably should have right	Probably should not have right	Definitely should not have right	Can't choose
a. Keep people under video surveillance in public areas?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8
b. Monitor e-mails, social media content and any other personal information exchanged on the Internet?	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> -8

<TN> “Government” means public authorities primarily involved in law enforcement

<TN> for Q28b: including CCTV

Private Company Surveillance

<DN> Basis: all respondents

Q29. Private companies offer services in return for personal information such as your name, phone number, email address, online-search history, or purchases. Regardless of whether you use the Internet yourself, please indicate the extent to which you agree or disagree with the following statements.

PLEASE TICK **ONE** BOX ON EACH LINE.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Can't choose
a. I would provide my personal information online in return for discounts and free products.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8
b. I would provide my personal information online even though private companies may use it to make a profit.	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> -8

Socio-Digital Inequalities: Third Level Digital Divide

<DN> Basis: all respondents

Q30. In all countries, there are differences between social groups. Do you think that in [COUNTRY] women or men are benefitting more, or both equally, or neither from the use of the Internet and digital technology?

PLEASE TICK **ONE** BOX ONLY

- Women are benefitting more than men. 1
- Women and men are benefitting equally. 2
- Men are benefitting more than women. 3
- Neither men nor women are benefitting. 4
- Can't choose -8

<TN> The use of technologies (plural) is appropriate in the introductory sentence and the questions.

<DN> Basis: all respondents

Q31. Do you think that in [COUNTRY] older people or younger people are benefitting more, or both equally, or neither, from the use of the Internet and digital technology?

PLEASE TICK **ONE** BOX ONLY

- | | |
|--|-----------------------------|
| Older people are benefitting more than younger people. | <input type="checkbox"/> 1 |
| Older people and younger people are benefitting equally. | <input type="checkbox"/> 2 |
| Younger people are benefitting more than older people. | <input type="checkbox"/> 3 |
| Neither older nor younger are benefitting. | <input type="checkbox"/> 4 |
| Can't choose | <input type="checkbox"/> -8 |

<TN> The use of technologies (plural) is appropriate in the introductory sentence and the questions.

<DN> Basis: all respondents

Q32. Do you think that in [COUNTRY] people who live in the countryside or people who live in cities are benefitting more, or both equally, or neither, from the use of the Internet and digital technology?

PLEASE TICK **ONE** BOX ONLY

- | | |
|---|-----------------------------|
| People who live in the countryside are benefitting more than people who live in cities. | <input type="checkbox"/> 1 |
| People who live in the countryside and people who live in cities are benefitting equally. | <input type="checkbox"/> 2 |
| People who live in cities are benefitting more than people who live in the countryside. | <input type="checkbox"/> 3 |
| Neither people from the countryside nor from cities are benefitting. | <input type="checkbox"/> 4 |
| Can't choose | <input type="checkbox"/> -8 |

<TN> The use of technologies (plural) is appropriate in the introductory sentence and the questions.

<DN> Basis: all respondents

Q33. Do you think that in [COUNTRY] the highly educated or the less well educated are benefitting more, or both equally, or neither, from the use of the Internet and digital technology?

PLEASE TICK **ONE** BOX ONLY

- | | |
|---|-----------------------------|
| The highly educated are benefitting more than the less well educated. | <input type="checkbox"/> 1 |
| The highly and the less well educated are benefitting equally. | <input type="checkbox"/> 2 |
| The less well educated are benefitting more than the highly educated. | <input type="checkbox"/> 3 |
| Neither highly educated nor less well educated are benefitting. | <input type="checkbox"/> 4 |
| Can't choose | <input type="checkbox"/> -8 |
-

<TN> The use of technologies (plural) is appropriate in the introductory sentence and the questions

<DN> Basis: all respondents

Q34. Do you think that in [COUNTRY] rich people or poor people are benefitting more, or both equally, or neither, from the use of the Internet and digital technology?

PLEASE TICK **ONE** BOX ONLY

- | | |
|--|-----------------------------|
| Rich people are benefitting more than poor people. | <input type="checkbox"/> 1 |
| Rich and poor people are benefitting equally. | <input type="checkbox"/> 2 |
| Poor people are benefitting more than rich people. | <input type="checkbox"/> 3 |
| Neither rich people nor poor people are benefitting. | <input type="checkbox"/> 4 |
| Can't choose | <input type="checkbox"/> -8 |
-

Artificial Intelligence and Robots

The next questions deal with robots and artificial intelligence. 'Artificial intelligence' is the ability of a robot or computer to perform tasks commonly associated with humans.

<DN> Basis: all respondents

Q35. Overall, how worried, if at all, are you that in the next 10 years machines, computer programmes, and Artificial Intelligence (AI) will take over many of the jobs done by humans?

PLEASE TICK **ONE** BOX ONLY

- | | | |
|-------------------------------|--------------------------|----|
| Very worried | <input type="checkbox"/> | 1 |
| Somewhat worried | <input type="checkbox"/> | 2 |
| Neither worried nor unworried | <input type="checkbox"/> | 3 |
| Not very worried | <input type="checkbox"/> | 4 |
| Not worried at all | <input type="checkbox"/> | 5 |
| Can't choose | <input type="checkbox"/> | -8 |
-

<DN> Basis: all respondents

Q36. Various human actions can be done by robots or Artificial Intelligence (AI). For each of the following, please indicate, using a scale from 0 to 10, how you would personally feel about it. On this scale, '0' means that you would feel "totally uncomfortable" and '10' means that you would feel "totally comfortable" with this situation.

PLEASE TICK **ONE** BOX ON EACH LINE

- | | Totally uncomfortable
with this situation | | | | | | | Totally comfortable
with this situation | | | Can't
choose | | | | | | | | | | | | | |
|---|--|---|--------------------------|---|--------------------------|---|--------------------------|--|--------------------------|---|--------------------------|---|--------------------------|---|--------------------------|---|--------------------------|---|--------------------------|---|--------------------------|----|--------------------------|----|
| a. Having a medical operation performed on you by a robot | <input type="checkbox"/> | 0 | <input type="checkbox"/> | 1 | <input type="checkbox"/> | 2 | <input type="checkbox"/> | 3 | <input type="checkbox"/> | 4 | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 6 | <input type="checkbox"/> | 7 | <input type="checkbox"/> | 8 | <input type="checkbox"/> | 9 | <input type="checkbox"/> | 10 | <input type="checkbox"/> | -8 |
| b. Being driven in a driverless car | <input type="checkbox"/> | 0 | <input type="checkbox"/> | 1 | <input type="checkbox"/> | 2 | <input type="checkbox"/> | 3 | <input type="checkbox"/> | 4 | <input type="checkbox"/> | 5 | <input type="checkbox"/> | 6 | <input type="checkbox"/> | 7 | <input type="checkbox"/> | 8 | <input type="checkbox"/> | 9 | <input type="checkbox"/> | 10 | <input type="checkbox"/> | -8 |

OPTIONAL QUESTIONS

<DN> Basis: all respondents

Q36. Various human actions can be done by robots or Artificial Intelligence (AI). For each of the following, please indicate, using a scale from 0 to 10, how you would personally feel about it. On this scale, '0' means that you would feel "totally uncomfortable" and '10' means that you would feel "totally comfortable" with this situation.

PLEASE TICK **ONE** BOX ON EACH LINE

	Totally uncomfortable with this situation							Totally comfortable with this situation			Can't choose	
OPTIONAL c. Not being able to tell whether information is from an Artificial Intelligence (AI) or a real person.	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10	<input type="checkbox"/> -8
OPTIONAL d. Having to communicate with an Artificial Intelligence (AI) instead of a real person.	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10	<input type="checkbox"/> -8
OPTIONAL e. Not being able to check the accuracy of information generated by an Artificial Intelligence (AI).	<input type="checkbox"/> 0	<input type="checkbox"/> 1	<input type="checkbox"/> 2	<input type="checkbox"/> 3	<input type="checkbox"/> 4	<input type="checkbox"/> 5	<input type="checkbox"/> 6	<input type="checkbox"/> 7	<input type="checkbox"/> 8	<input type="checkbox"/> 9	<input type="checkbox"/> 10	<input type="checkbox"/> -8

<TN> for Q36d having to communicate means that you have to chat or to talk to an AI on the Internet because a real person is not available.